Introductory Course of ISO 26000: Social Responsibility

Do you know the benefits of applying ISO 26000?
Social Responsibility can be a strong weapon for a company, do you know how to use it?

Introduction

ISO 26000 is an international standard, which was developed to provide guidance on how to behave in a socially responsible way. This standard is applicable to all organizations, whose aim is to contribute to the health and wellbeing of society, regardless of their size or industry. ISO 26000 is a guidance standard that helps organizations to enhance their operational processes and ensure a healthy ecosystem. Utilisation of ISO 26000 would duplicate the growth of the organisation while contributing back to the organisation. Are you ready to use this powerful tool?

Program Objectives

This program aims to:

- Expose to participants on the understanding of ISO 26000
- Application of ISO 26000 into corporate strategy
- Introduce basic concept of SR reporting

Learning Outcomes

After completing this program, the participants should be able to:

- Know the component of ISO 26000
- Create strategy with ISO 26000

Methodology

Interactive lecture, videos, presentation, discussion, case study, case simulation, Socratic questioning, flipped classroom, brain-storming, worksheet, problem solving, inductive method, team exercise, peer to peer, action learning, coaching and mentoring

Who Should Attend?

Human resource personnel, Marketing personnel, Financial personnel, Senior Management, and anyone who would like to apply behavioural biases into the business strategy.

Program Outline

Day One	
Time	Topics
9:00am – 10:30am	**Labour Practices Human Rights** The participants would write and complete documentation for the area of Labour Practices including Due diligence; Human rights risk situations; Avoidance of complicity; Resolving grievances; Discrimination and vulnerable groups; Civil and political rights; Economic, social and cultural rights; Fundamental principles and rights at work;
10:30am –11:00am	Tea Break and Networking
11:00am – 1:00pm	**Human Rights** For Human Rights, the documentation includes Employment and employment relationships; Conditions of work and social protection; Social dialogue; Health and safety at work and Human development and training in the workplace.
1:00pm – 2:00pm	Lunch and Networking
2:00pm – 3:30pm	**The Environment** The participants would write and complete documentation for the area of the Environment that includes Prevention of pollution; Sustainable resource use.
3:30pm – 4:00pm	Tea Break and Networking
4:00pm- 5:00pm	**The Environment Extension** Climate change mitigation and adaptation; Protection of the environment, biodiversity and restoration of natural habitats.
Day Two	
Time	Topics
9:00am – 10:30am	**Consumer Issues** Fair marketing, factual and unbiased information and fair contractual practices ; Protecting consumers' health and safety; Sustainable consumption ; Consumer service, support, and complaint and dispute resolution ; Consumer data protection and privacy ; Access to essential services and Education and awareness
10:30am –11:00am	Tea Break and Networking

11:00am – 1:00pm	**Fair Operating Practices** The participants would write and complete documentation for the area of Fair Operation Practices. These issues include Anti-corruption, Responsible political; Fair competition ; Promoting social responsibility in the value chain ; and Respect for property right
1:00pm – 2:00pm	Lunch and Networking
2:00pm – 3:30pm	**Community Involvement and Societal Development** The participants would write and complete documentation for the area of Community involvement and societal Development includes community involvement; Education and culture ; Employment creation and skills development ; Technology development and access ; Wealth and income creation ; Health ; and Social investment.
3:30pm – 4:00pm	Tea Break and Networking
4:00pm- 5:00pm	**SR Reporting** In this module, the participants would learn the fundamentals of SR reporting that reached the international standard. The participants are trained to prepare for the sustainability report.